



Making your life easier

Support Centre

Help Home	NHS Prescriptions	Online Doctor	Private Prescriptions	Pharmacy	Health Centre	About Us	Log in
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Important notice: We apologise that there are currently delays on prescription orders, due to unforeseen difficulties in transferring to our new automated dispensing centre.

If you are placing a new order for NHS repeat prescriptions, we would like to advise you that your medication may not be delivered until week commencing 11 January 2016.

Our experienced dispensary team are working 24 hours a day and over the festive period to continue the service and dispatch medication as quickly as possible.

We are contacting patients who have already placed their order to let them know about the issue and help patients obtain medication elsewhere where necessary.

If we already have your prescription and you are awaiting delivery, it is very important that you contact us to let us know what you would like us to do from the options below.

Option 1: If you have sufficient supply of your medicines to keep you going until Friday 8th January, and you are happy to wait, we will send these items to you by 8th January

Option 2: If you do not have enough of your medicines, to ensure that you will not run out, we will need to cancel your entire order. If you wish us to cancel your entire order, we will return your prescription to the NHS so that another pharmacist of your choice can dispense it in good time for you. You will need to provide your NHS number to allow the pharmacist to find your prescription within their system.

In any case you need to contact us. Please click on the [Email Us](#) link below and select "Christmas 2015" from the drop down list of email subjects. Use the form to let us know what you would like us to do with your order.

Please accept our most sincere apology for the inconvenience this may cause.

Have a Question? Ask or enter a search term here.

SEARCH

Delivery, Orders & Returns

21 ARTICLES [VIEW ALL](#)

- Christmas 2015 Delivery Info & Opera...
- Delivery Information
- Can you dispense international prescript...
- What address do I send my Private Prescr...
- What payment types do you accept?

Online Doctor

5 ARTICLES [VIEW ALL](#)

- How long does it take for the online doc...
- I cannot log into my Online Doctor accou...
- Why is the price different when I order ...
- I'm having trouble filling in my dr...
- How do I reorder from the Online Doctor?...

Prescription

4 ARTICLES [VIEW ALL](#)

- How do I order my private prescription?
- Do you accept vet scripts?
- How do I access my NHS Repeat Prescripti...
- I can't get the Pharmacy2U App to w...

My Account

14 ARTICLES [VIEW ALL](#)

- How do I change my communications prefer...
- I can't login to my account?
- How do I contact you?
- Why have I been charged £5.00?
- How do I send you my NHS exemption certi...

Our average email response time is currently around 57 hours.

We apologise, but we are currently experiencing significant delays in responding to telephone calls.

Need More Help?

[Email Us >](#)

Call Us: 0113 265 0222
*Mon-Fri: 8.30am-5.30pm
Sat.: 9am - 1pm

Head Office and Customer Services
Pharmacy2U Ltd,
1 Hawthorn Park,
Coal Road,
Leeds, LS14 1PQ

Pharmacy Facility
4 Victoria Road
Leeds
LS14 2LA

Key Categories

- [Weight Loss](#)
- [Hair Loss for Men](#)
- [Acne](#)
- [Flu Consultations](#)
- [Stop Smoking](#)
- [Erectile Dysfunction](#)
- [A-Z Brands](#)
- [A-Z Prescriptions](#)

Website information

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