

# Essex LPC

## End of Year Quiz—Answers

Who is responsible for disposal of clinical sharps from patients (eg diabetics)?

1. The GP or hospital who issued the prescription
2. NHS England
3. Any pharmacy as part of its clinical waste essential service
4. District or Borough councils
5. Essex County Council

*NHS England used to make a discretionary payment for GPs to collect these, but this stopped in April. District/Borough councils are responsible for collecting this according to The Controlled Waste (England and Wales) Regulations 2012, SI 811*

Does NHS England have to approve an application to fill a gap that is identified in a PNA?

1. Yes
2. No
3. Only if the gap that is identified is in the provision of Essential Services.

*One of the slight changes between the 2012 market entry regulations was the subtle difference between “must only grant” and “may grant”.*

As part of the Funding Settlement this year, some changes were made to the Community Pharmacy Contractual Framework (CPCF). Which of these is the odd one out and was **NOT** a change to the CPCF?

1. The name of the pharmacy must be included when reporting Patient Safety incidents to the National Reporting and Learning System (NRLS).
2. The pharmacy must complete a Pre-Acceptance Waste Audit and supply this to the Waste Contractor every year.
3. Pharmacies will be required to give appropriate patients information about the benefits of repeat dispensing.
4. The NHS England Audit will be set nationally, rather than by Area Team.

*This requirement is from the Environment Agency, and the Pre-Acceptance Waste Audit is valid for **five** years. Make a note in your diary for July 2018!*

Who is entitled to see a copy of a pharmacy's complaints report?

1. Anyone who asks to see it
2. NHS England/Essex Area Team only
3. NHS England/Essex Area Team and Health Watch
4. Any commissioner, as part of a commissioned service audit

*This is also true of the other primary care contractor groups, so you are entitled, for example, to see a GP practice's complaints report.*

**Cont overleaf/**

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## End of Year Quiz—Answers (cont)

### True or False?

NHS England can only send e-mails to NHS.net addresses. **True/False**

*NHS.net should be used for patient-identifiable information, but is not a requirement otherwise. NHS England, Essex Area Team chooses to use NHS.net to try and encourage pharmacies to use it more, but there is no requirement to, and a number of GPs also choose not to use it*

CCGs can see copies of pharmacies' Certificates of Conformity/Certificates of Analysis by request to NHS England. **True/False**

*Essex Area Team are often asked by CCGs to see these, but they are clear that they will not forward pharmacy contract information to CCGs.*

Hepatitis B immunisation services are the commissioning responsibility of County Councils and Unitary Authorities. **True/False**

Pharmacy Technicians can complete NHS Healthchecks, the results and advice do not have to be given by a pharmacist. **True/False**

All disabled patients are entitled to have their medicines dispensed in a compliance aid. **True/False**

*Disabled patients may be assessed by the pharmacist and appropriate adjustments may be made, but this does not have to be a compliance aid. They are not suitable in many cases, and if patients have a paid carer to help with medicines taking then the carer IS the reasonable adjustment.*

